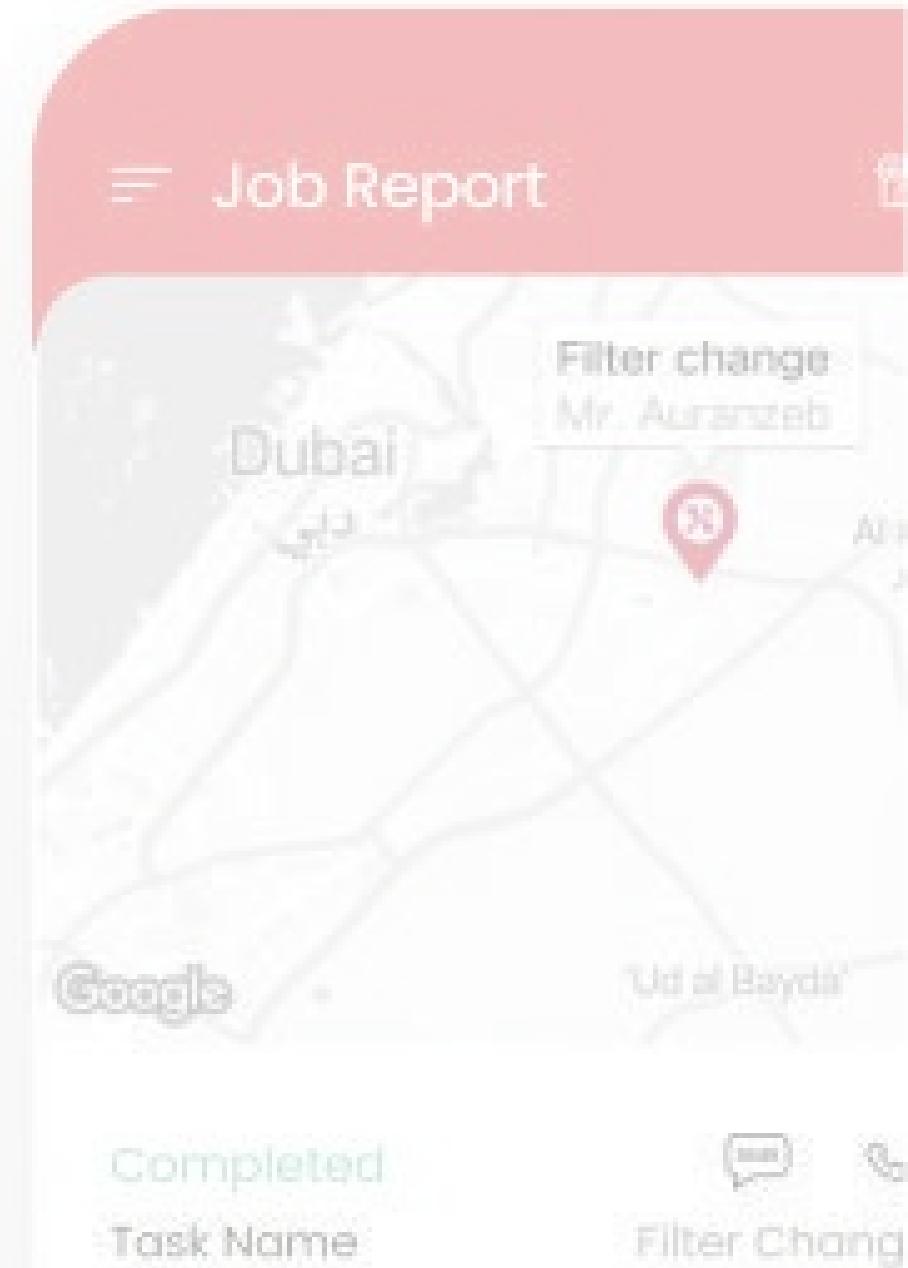
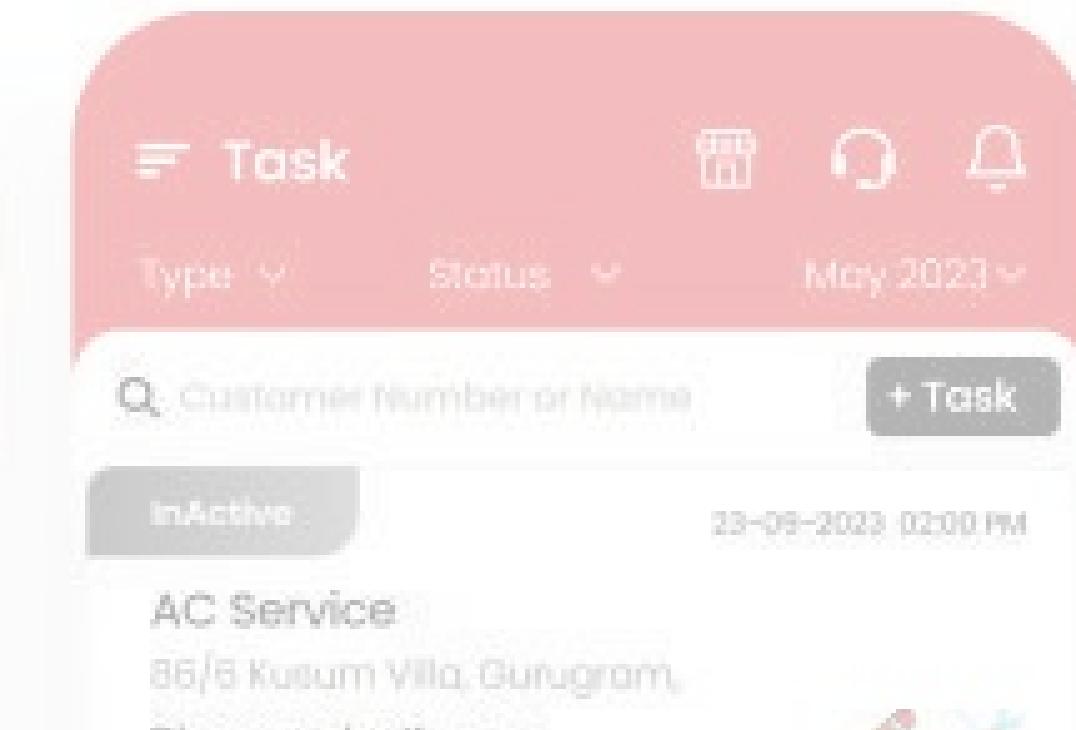
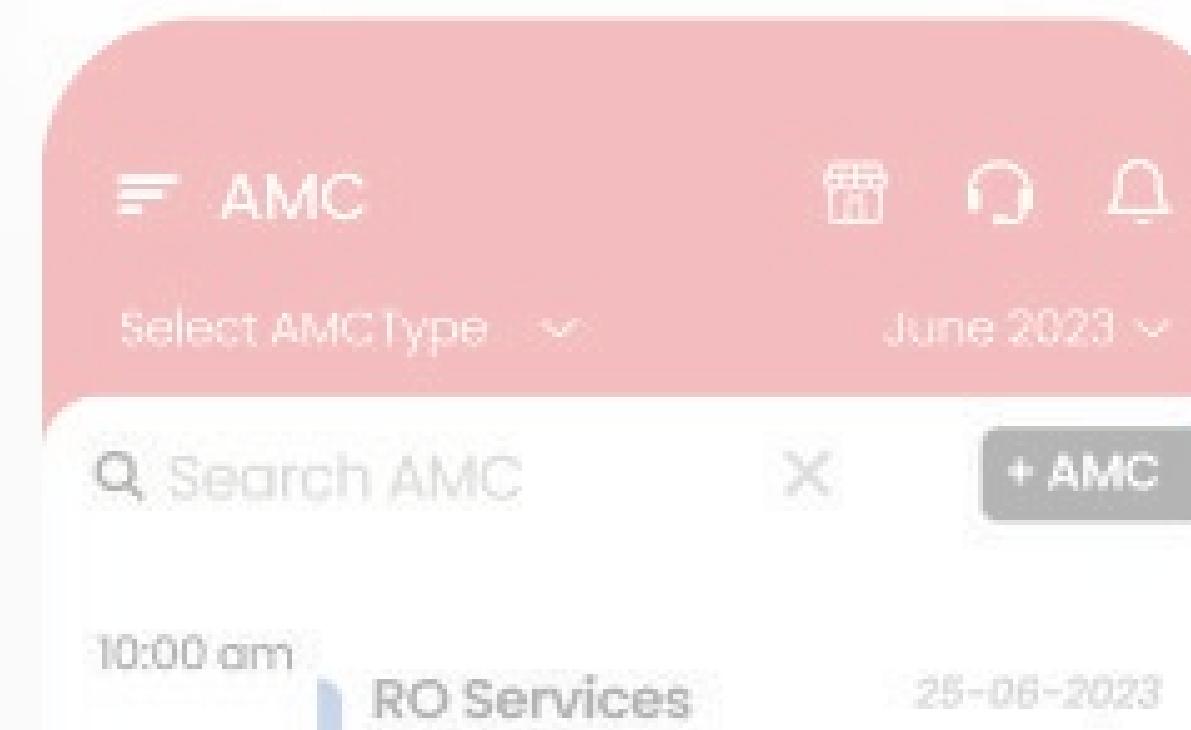
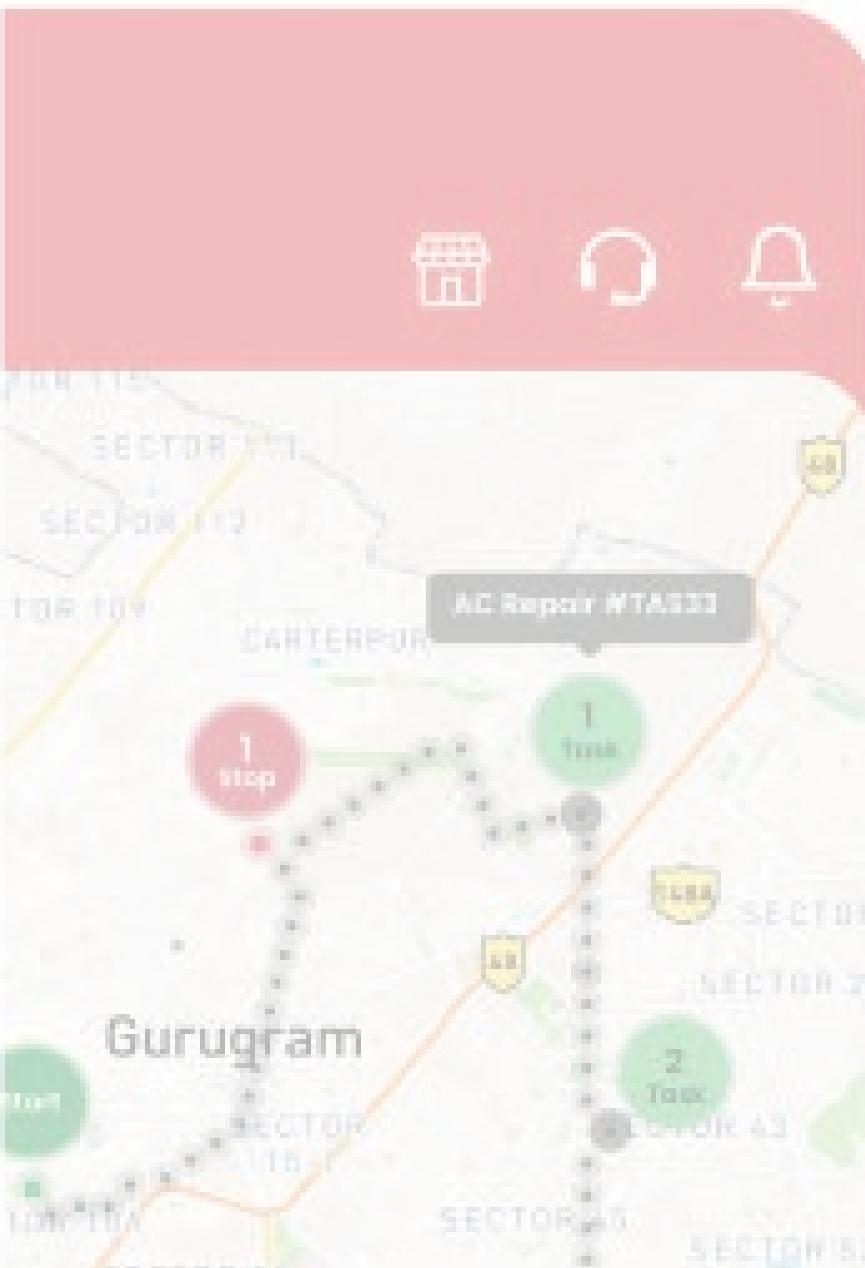




Powerful Solution For Your Field Service Business





Who We Are ?

FieldWeb, a product of Xanadutec, is at the forefront of field service management. We've rapidly become one of India's fastest-growing SAAS Companies. At FieldWeb, we're not just a service provider; we're your partner in success.

Why choose us?

FieldWeb empowers micro, small, and medium business owners to effortlessly track and manage operations. The product offers Real-Time Task Scheduling, AMC Management, Customer Enquiry Management, Income & Expense Management, Passbook Management, and more.



We've achieved an annual revenue growth of over 25%, reduced customer churn by 27%, increased fieldworker productivity by 32%, and saved users around 21 hours weekly.



FieldWeb delivers higher productivity and streamlined operations through an intuitive web and mobile app interface.



Replace them all With FieldWeb



Manual
Job Allocation



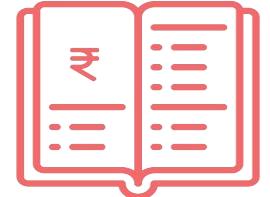
Sheets



Documents



Chats



Ledger
Book



Expense
Bills



Attendance
Register



GPS



Tools
Checklist



Asset
Counting

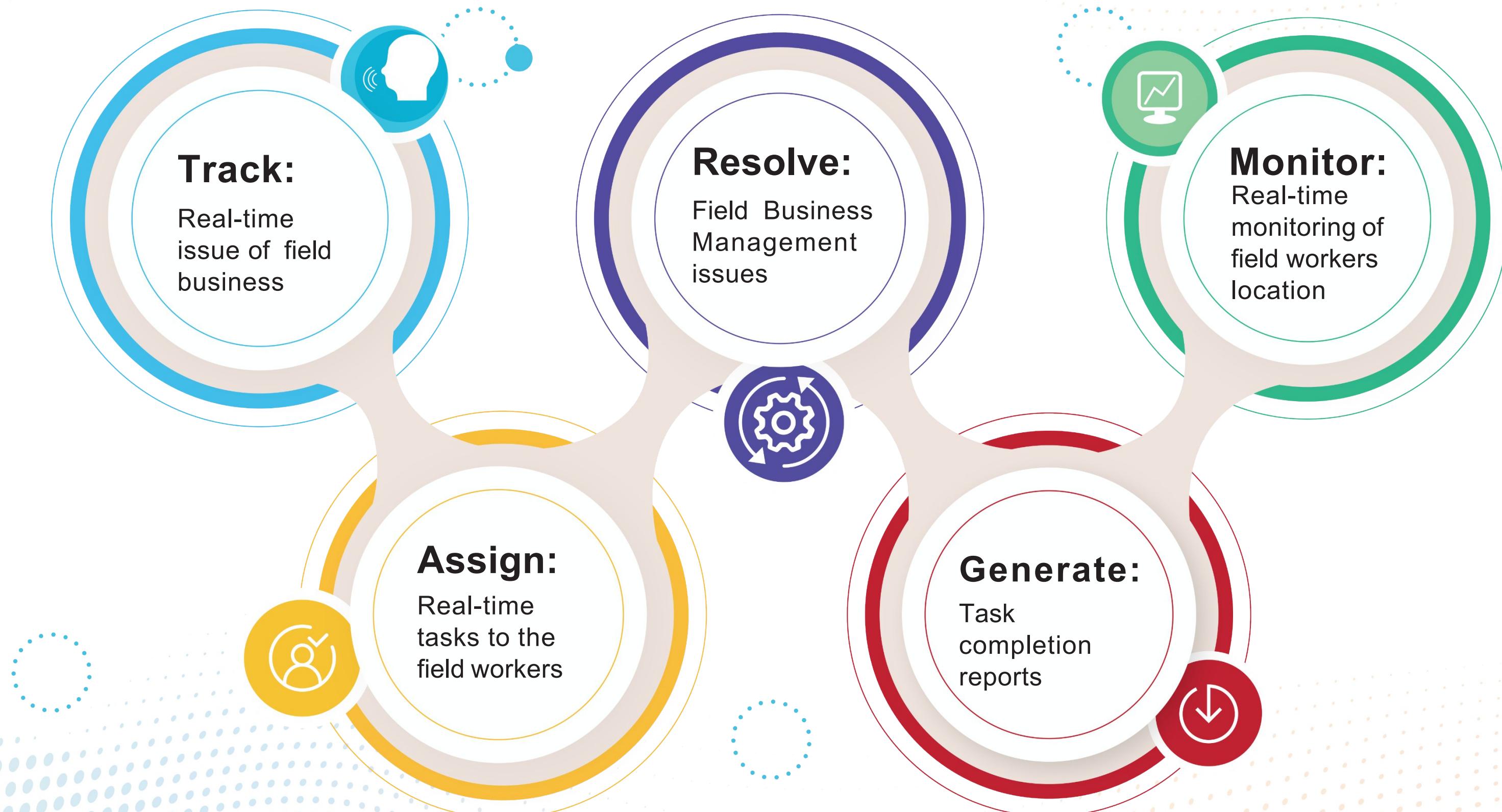


Calls



AMC Markup

Managing it all in FieldWeb





Magic Numbers



The Difference



FieldWeb
Your Field Partner

Without FieldWeb

Manual

Call based
Product Complaint

Manual complaint Entry
By Authorized Service
Center in CRM

Complaint Ticket
assigned manually to
Fieldworker on
WhatsApp

Fieldworker reach to the
location without any help

Fieldworker completes the work and update
basic details on WhatsApp to Authorized
Service center and provide a paper work
receipt to customer

Authorized Service center manually
create PDF work report based on
WhatsApp message sent by
fieldworker



**Customer
Complaint**

**Authorized
Service Center**

**Complaint Ticket
Assignment**

**Travel to
Field**

**Complete
Work**

**Work
Report**



With FieldWeb

Customer fills online complaint
form with all compulsory details
including exact location

Customer complaint automatically
registered in Authorized Service
Center CRM or FieldWeb CRM

Complaint Ticket automatically
assigned to Fieldworker on
FieldWeb App

Fieldworker receive complaint
notification and reach to the
location with the help of FieldWeb
App

Fieldworker completes the work and update
all the details including
Photos, Item used etc. on FieldWeb
App

Customer receive generated Work
report and invoice in PDF format
just after fieldworker completes the
work



As part of our **Green
Initiative**, we are
transitioning from paper
work receipt to Digital work
Reports. Customers will
now receive their Digital
work Reports on their
WhatsApp number/SMS
immediately after the work
completion, reducing paper
waste and enhancing
convenience.

Real-Time

Customer ROI

On average, customers see anywhere between **3x to 5x (of subscription fee)** in benefits after deploying FieldWeb

Example

Customer Paying ₹ 4500*/month

Average monthly revenue from a customers having Avg. 15 fieldworkers paying a subscription amount of ₹ 300 per user/month

Utilizing Benched Fieldworkers

Earning minimum of ₹ 4,500 per month* by just re-allocating task of Rs 250/each to benched fieldworkers by using FieldWeb task management feature.

Increase in Productivity By 30% ~ 50%

Earning minimum of ₹ 8,000 per month* by making intelligent decisions of task allocation that leads to fieldworkers completing 3-4 task/day instead of 2 task/day.

Expense & Revenue Upkeep

Saving at least ₹ 2,000 per month* by managing daily revenue and expenses having a better control over a loose petty cash and travel reimbursements.

Saving a total Amount of
**₹ 14,500
Per month**

“Before FieldWeb, I could not manage my field workers w.r.t their real-time availability, leading to the loss of many business opportunities. Apart from this, using conventional methods like maintain the bill books led to errors in managing the daily Income and expenses of the field workers.”

8

FieldWeb proved to be a one-stop solution for all my field business problems. With its real-time task scheduling, and income & expense management feature, it became easy to manage my field workers and keep transparency in the business cash flow.”

FieldWeb reduced my customer churn rate from **30%** per month to **10%** per month. Also, it helped me to save my Income & expense leakages and supervisor's cost to upto **80k/month**”



Chandaramani Kumar

Director of Centrexo Enterprises, Gurgaon

Medium Business Owner 25 Fieldworkers

Annual Revenue : 36 Lakhs

FW Annual Subscription for 25 Fieldworkers : 90K

MEDIUM BUSINESS OWNER

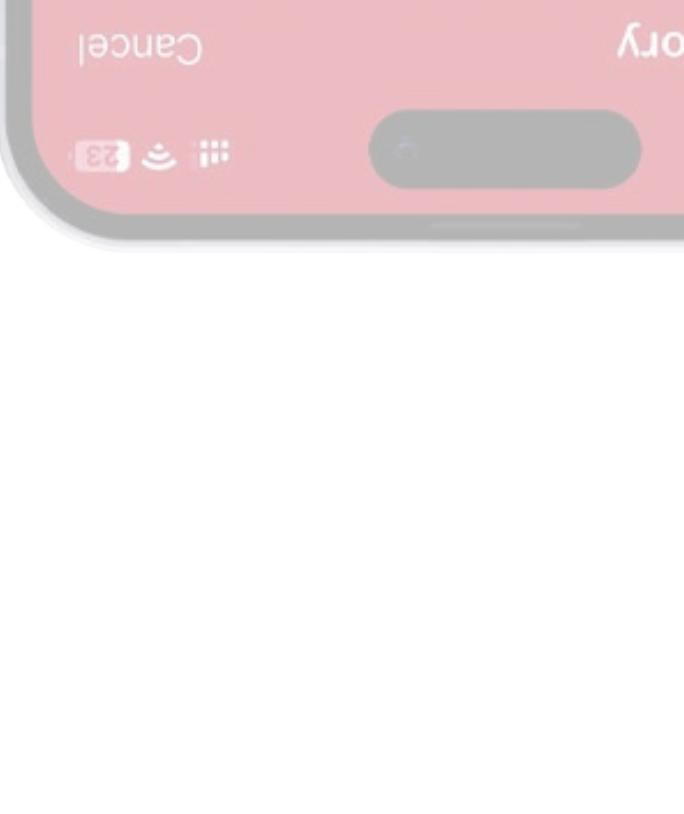
Blessed with 1000+ happy clients.



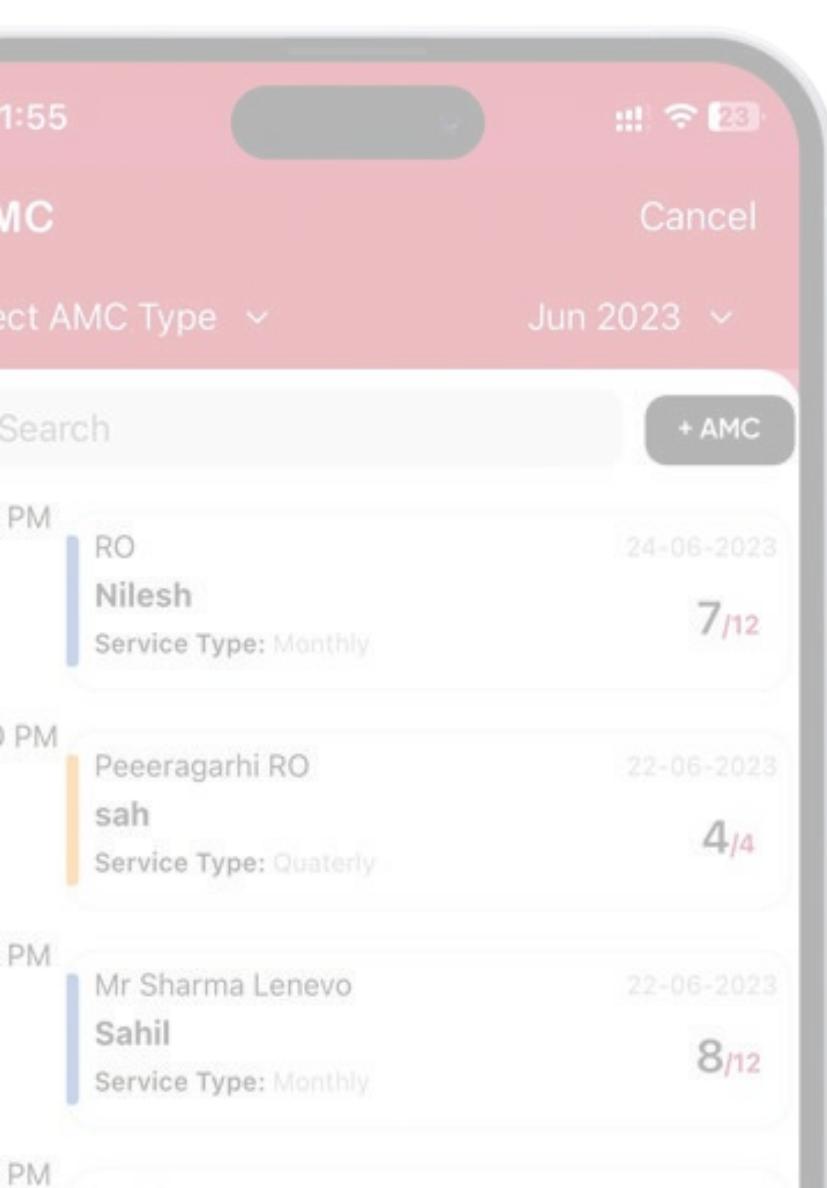
hansgrohe



and more...



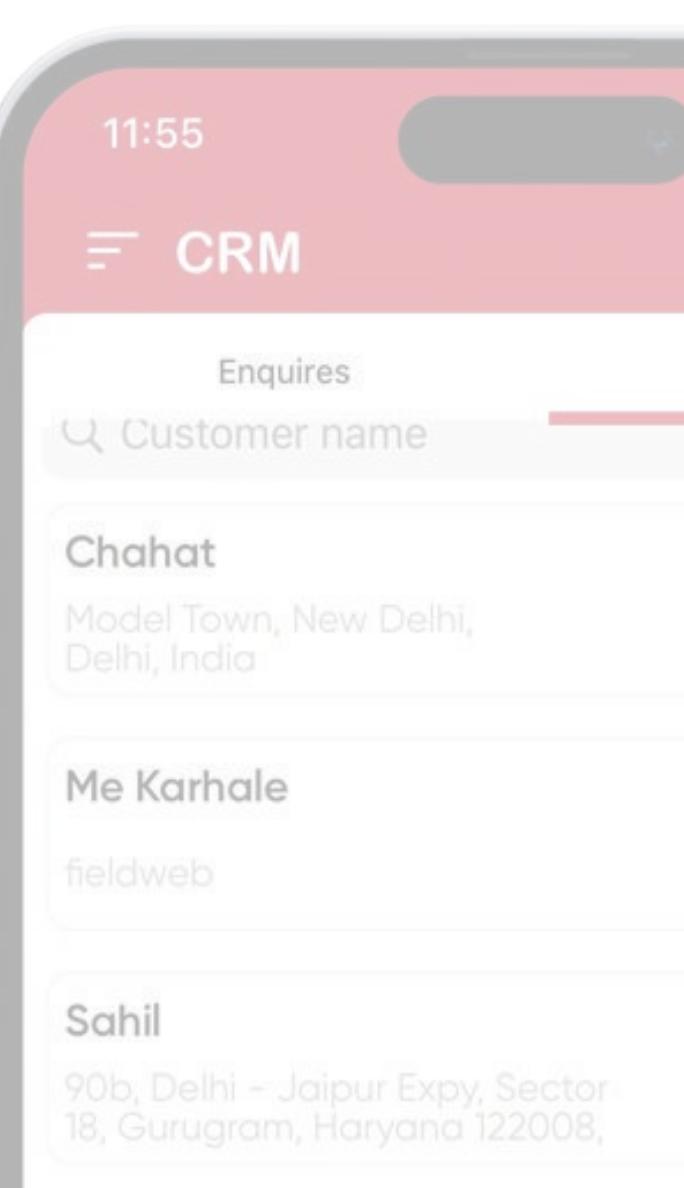
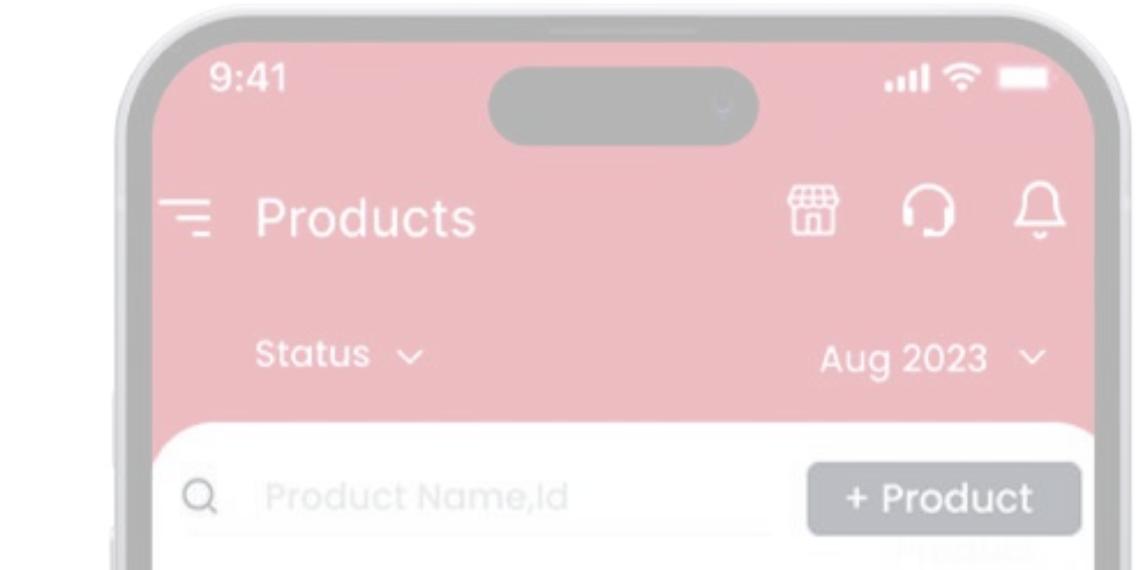
FieldWeb **mobile** App & Dashboard Screens →



✓ Optimize work process



✓ Increase productivity





Inventory Management

The image displays two views of the FieldWeb platform. On the left is the mobile application interface, showing a list of items with icons, names, descriptions, and availability counts (Available: X, Issued: Y, Used: Z). On the right is the web application interface, showing a more detailed view of the inventory management system with a search bar, a table of items, and various management buttons. The table includes columns for Item Name, Price/Unit, Item Description, Avl. Qty, Issued Qty, Used Qty, and View Details.

Item Name	Price/Unit	Item Description	Avl. Qty	Issued Qty	Used Qty
Can	₹ 1000/piece	for pc	50	0	0
No of bathrooms	₹ NA/piece	bathrooms	6	0	4
new item add	₹ 100/meter	good quality	98	1	1
TestGalaxyAndroid13	₹ 100/piece	Ok	0	0	1
Test Item Android 13	₹ 50/piece	Ok	0	0	1
compressor	₹ 500/piece	food	4	9	3
pipe	₹ 20/m	gas	86	11	3
Softener	₹ 1000/piece	For water purifier	46	2	2
Spray can	₹ 200/piece	For pest control	9	4	2
camera	₹ 1000/piece	For CCTV footage	6	44	10

Effectively manage your inventory with FieldWeb's advanced inventory management features.

Keep track of your equipment, parts, and supplies in real-time.



Lead Management

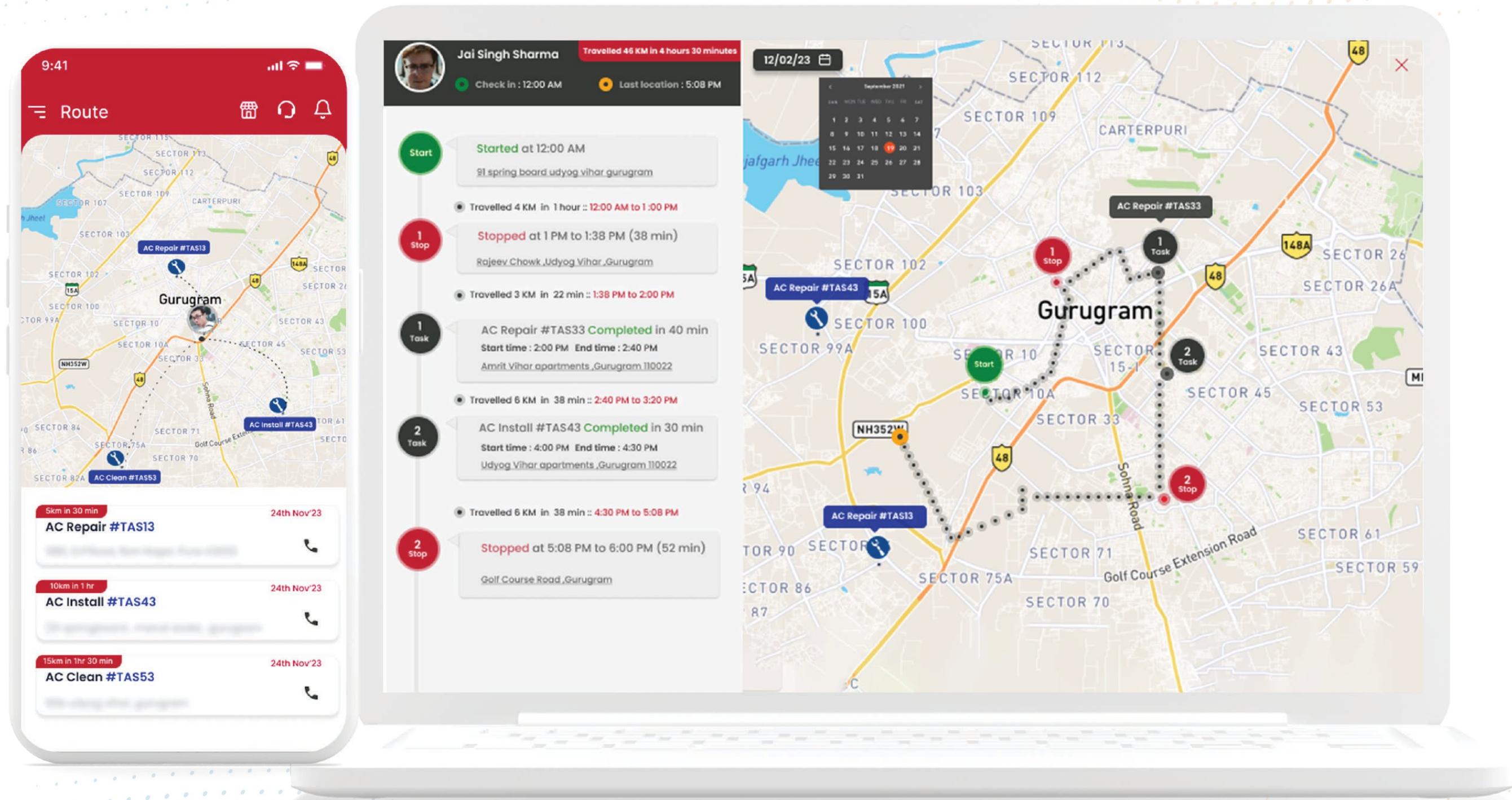
The image displays the FieldWeb mobile application and web application side-by-side. The mobile app on the left shows a simplified view of lead status cards: **Called** (Mr. Riyaz, RO Repair), **ASSIGNED** (Sahil, Lift & Escalator Service), **IN-DISCUSSION** (Mr. Shekhar, Geyser Install), and **QUOTE SENT** (Salman, Car Wash). The web application on the right provides a detailed view of lead management, showing a table of leads with columns for Lead ID, Date, Customer Name, Service Name, Mobile, Lead Source, and Lead Status. Each lead row includes buttons for **Add Task**, **Call**, **Location**, and **More**.

Lead ID	Date	Customer Name	Service Name	Mobile	Lead Source	Lead Status
325	03/11/2023	Sahil	Ac repair Edit	9999999975	Manav Production	Quote Sent
316	13/10/2023	Manav	Asndnjdnhdndhdndndbd	9891085188	Manav Production	In discussion
315	13/10/2023	Harsh Sharma	Pest control 3135	9548962737	Manav Production	InActive
314	13/10/2023	Manav CMI	portal service check	9084761159	Manav Production	InActive
313	13/10/2023	HS	Ac repair Edit	9084761159	Manav Production	InActive
312	13/10/2023	Cmi	Ac repair Edit	9084761159	Manav Production	InActive
310	12/10/2023	Test CMI	Pest control 3135	9891085188	Manav Production	InActive
249	25/07/2023	Priyank Singh	Ac repair Edit	9873465986	Manav Production	Dormant
248	25/07/2023	Kunal Saxena	CCTV service	9564369865	Manav Production	Called
247	25/07/2023	Akash Singh	solar services	9086134695	Manav Production	In discussion

Easily capture lead information, assign leads to team members, set follow-up reminders, and keep comprehensive records of interactions.



Real Time Tracking



In FieldWeb's Technician Tracking feature, businesses can effortlessly monitor the real-time location of their field technicians. You can precisely track their movements, and do efficient task allocation.



Task Scheduling

The image displays two side-by-side screenshots of the FieldWeb platform. The left screenshot shows the mobile application interface, featuring a header with 'Task', 'Type', 'Status', and a date selector for 'May 2023'. Below this is a search bar with 'Customer Number or Name' and a '+ Task' button. The main area lists four tasks: 'AC Service' (Inactive, 23-09-2023 02:00 PM), 'AC Installation' (Completed, 22-09-2023 02:45 PM), 'Geyser Repair' (Ongoing, 21-09-2023 03:20 PM), and 'Lift Installation' (On Hold, 20-09-2023 05:51 PM). Each task card includes a description, location, and icons for edit and delete. The bottom of the screen has navigation icons for 'Home', 'Task' (highlighted in red), 'CRM', and 'Tech.'. The right screenshot shows the web application's 'Task Details' page. It has a sidebar with 'Dashboard', 'Services', and a 'Task' dropdown menu (selected). The main content area is titled 'Task Details' with a sub-header 'Task List'. It features a table with columns: Task Id, Customer Name, Task Name, Technician Name, Task Date, Task Time, and Status. The table contains six rows of task data, each with a 'View Details' button and a three-dot menu. The bottom of the page shows a footer with the text 'FieldWeb_V6.0.0' and a small user icon.

Task Id	Customer Name	Task Name	Technician Name	Task Date	Task Time	Status
174389	Ajay	HVAC	Mr. Sandeep Kumar	10/10/2023	5:30 PM	Ongoing
174388	Kapil	Geyser	Mr. Manav Singh	09/10/2023	3:00 PM	On Hold
174387	Tushar	HVAC	Mr. Kapil Gupta	08/10/2023	1:30 PM	On Hold
174386	Manav	RO	Mr. Harsh yadav	07/10/2023	12:30 PM	Complete
174385	Kunal	Geyser	Mr. Sanjay Kumar	07/10/2023	12:00 PM	Inactive
174385	Harsh	RO	Mr. Sumit singh	06/10/2023	11:15 PM	Inactive
174385	shivam	HVAC	Mr. Somit kumar	06/10/2023	10:00 AM	Complete

With FieldWeb's advanced Job Scheduling feature empower your team to efficiently allocate tasks and appointments, ensuring seamless coordination and optimal resource utilization.



CRM

The image displays two views of the FieldWeb CRM system. On the left, a mobile application interface shows a list of customers with names like Kapil Sharma, Sanjeev Bansal, Sandeep Gupta, Manav Singh, Chahat Gupta, and Sonam Khanna, each with a contact icon. On the right, a web-based application shows a more detailed view of the customer list, including columns for Customer Name, Mobile No., Email Id., Address, and Asset Id. The web interface also includes a search bar, add customer button, and navigation links for Dashboard, Services, Task, Field worker, Item Inventory, CRM, Customer List, Complaint List, Lead List, AMC Dashboard, Accounts, and a plus sign for adding new entries. The web interface is labeled 'FieldWeb_V6.0.0' at the bottom.

Customer Name	Mobile No.	Email Id.	Address	Asset Id
Rahul	9876543210	NA	Sector 100, Noida, Delhi	NA
Rahul	9876543210	NA	Sector 100, Noida, Delhi	NA
Rahul	9876543210	NA	Sector 100, Noida, Delhi	NA
Sahil	9876543210	NA	Block Sector 100, Noida, Delhi	78965
Mr Shithin	9876543210	NA	Gomti Nagar, Lucknow, India	NA
Mr. Shithin	9876543210	NA	Sector 4, Noida, Delhi, India	NA
YUI	9876543210	NA	Block Sector 100	NA
Harsh Sharma	9876543210	NA	Block Sector	NA
Syu	9876543210	NA	Block Sector 111	NA
Manav Madhok	9876543210	NA	Block Sector 100, Noida, Delhi	NA

The CRM section allows for effective customer management, storing crucial information such as names, email IDs, addresses, and contact numbers.



AMC Management

The image displays the FieldWeb AMC Management feature across two devices. On the left, a mobile phone screen shows a list of upcoming service contracts (AMCs) with details like date, technician, and service type. On the right, a laptop screen shows a detailed calendar view of these contracts for a specific week in December. The laptop screen also shows a sidebar with various management options like Dashboard, Services, Task, Technician, Item Inventory, CRM, Passbook, AMC Dashboard, and Accounts.

Mobile Phone AMC List:

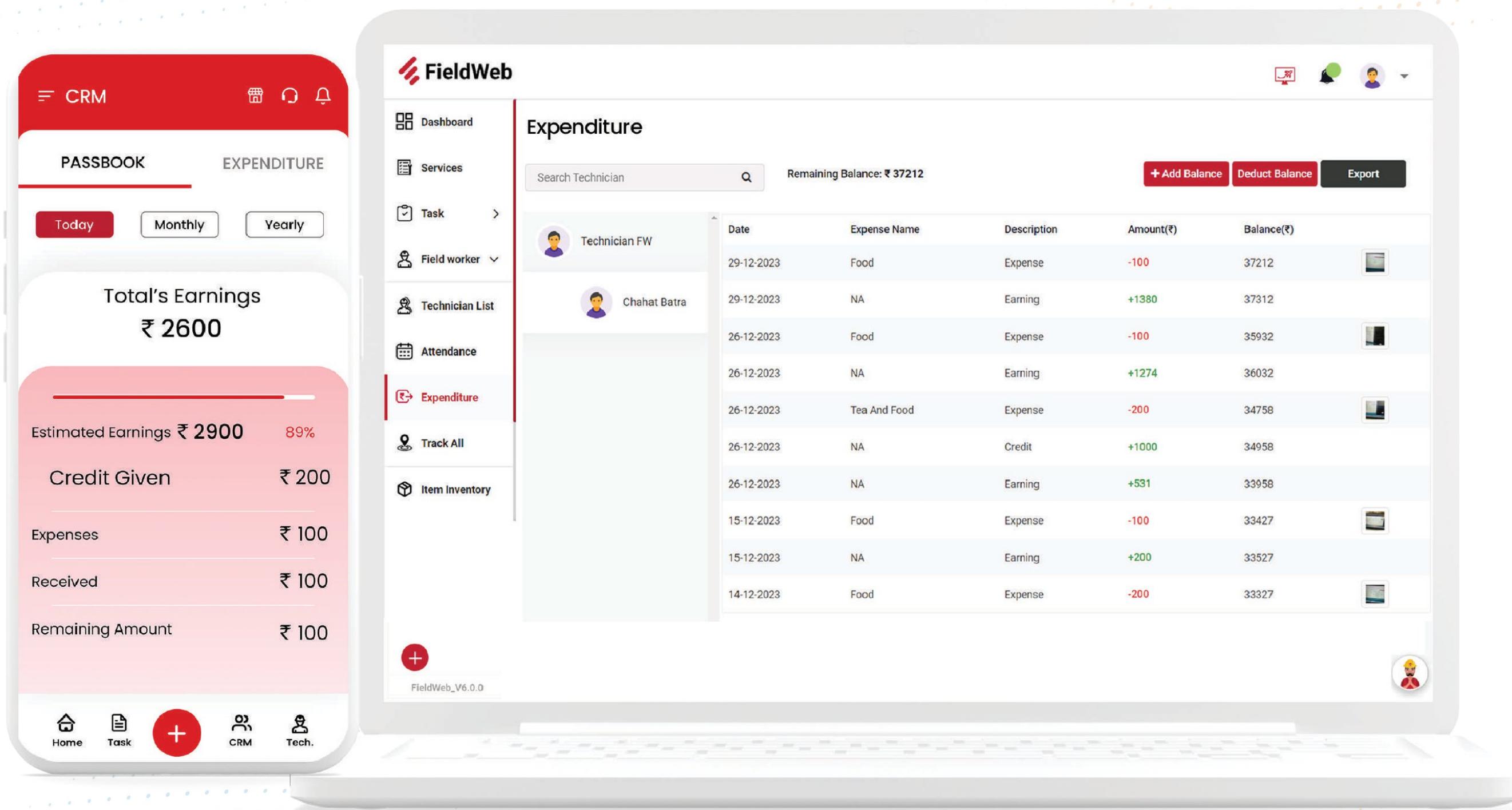
- 10:00 am: RO Services, Kapil yadav, 25-06-2023, 6/12, Service Type: Monthly
- 10:40 am: AC Service, Sandeep Singh, 24-06-2023, 2/4, Service Type: Quarterly
- 11:30 am: AC Service, Manav Gupta, 23-06-2023, 12/12, Service Type: Monthly
- 11:50 am: Computer Service, Virendra Agarwal, 22-06-2023, 4/4, Service Type: Monthly

Laptop AMC Calendar:

Day	1	2 Saturday	3 Sunday	4 Monday	5 Tuesday	6 Wednesday	7 Thursday
09:00							
10:00	AC Service Harsh Sharma 01						
11:00	HVAC Service Tushar Saxena 04	RO Service Kapil Agarwal 01					
12:00	Geyser Service Mohit Sharma 01	AC Service Sakshi singh 04	AC Service Archit Singh 01	Computer Service Manav kumar 01			
13:00							
14:00				RO Service Sonu Yadav 01			
15:00							

FieldWeb's Annual Contract Management feature empowers you to effortlessly handle all aspects of your clients' recurring service contracts. You'll have a comprehensive record of completed, expired, renewed, and upcoming AMCs,

Expense Management



FieldWeb

Expenditure

Search Technician Remaining Balance: ₹ 37212

Add Balance **Deduct Balance** **Export**

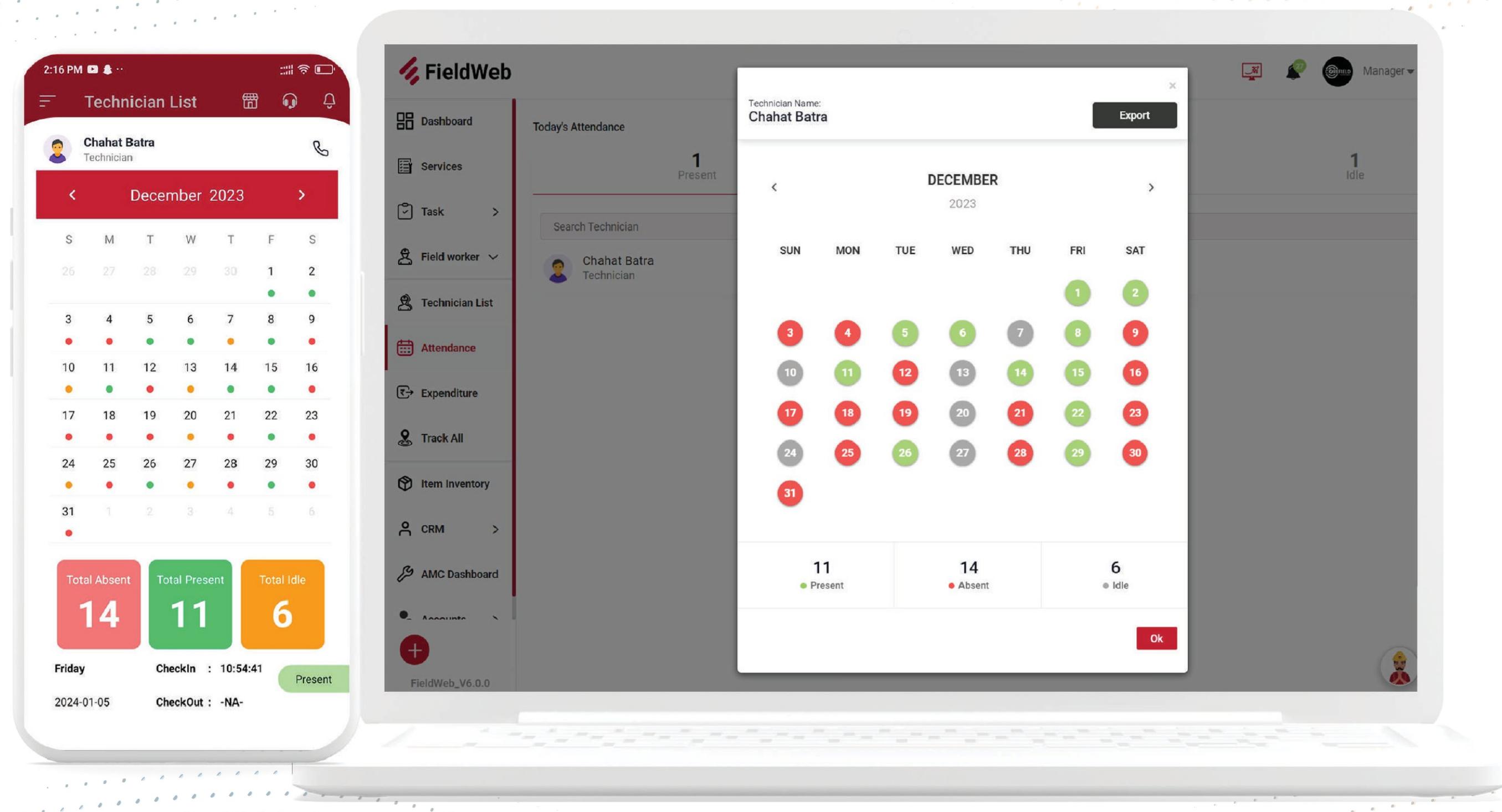
Date	Expense Name	Description	Amount(₹)	Balance(₹)
29-12-2023	Food	Expense	-100	37212
29-12-2023	NA	Earning	+1380	37312
26-12-2023	Food	Expense	-100	35932
26-12-2023	NA	Earning	+1274	36032
26-12-2023	Tea And Food	Expense	-200	34758
26-12-2023	NA	Credit	+1000	34958
26-12-2023	NA	Earning	+531	33958
15-12-2023	Food	Expense	-100	33427
15-12-2023	NA	Earning	+200	33527
14-12-2023	Food	Expense	-200	33327

FieldWeb_V6.0.0

Owners can easily monitor and control petty cash distributed to their field teams, adding and deducting balances as needed. And technicians can record their expenses directly from the mobile app.



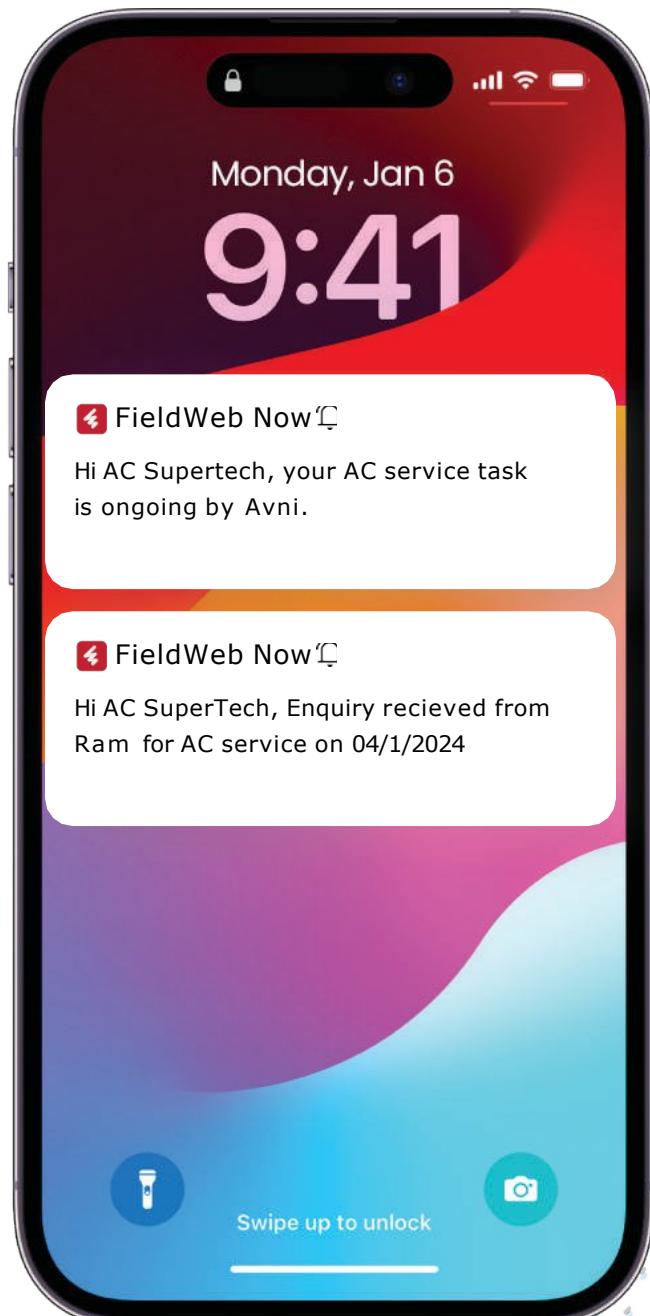
Attendance Management



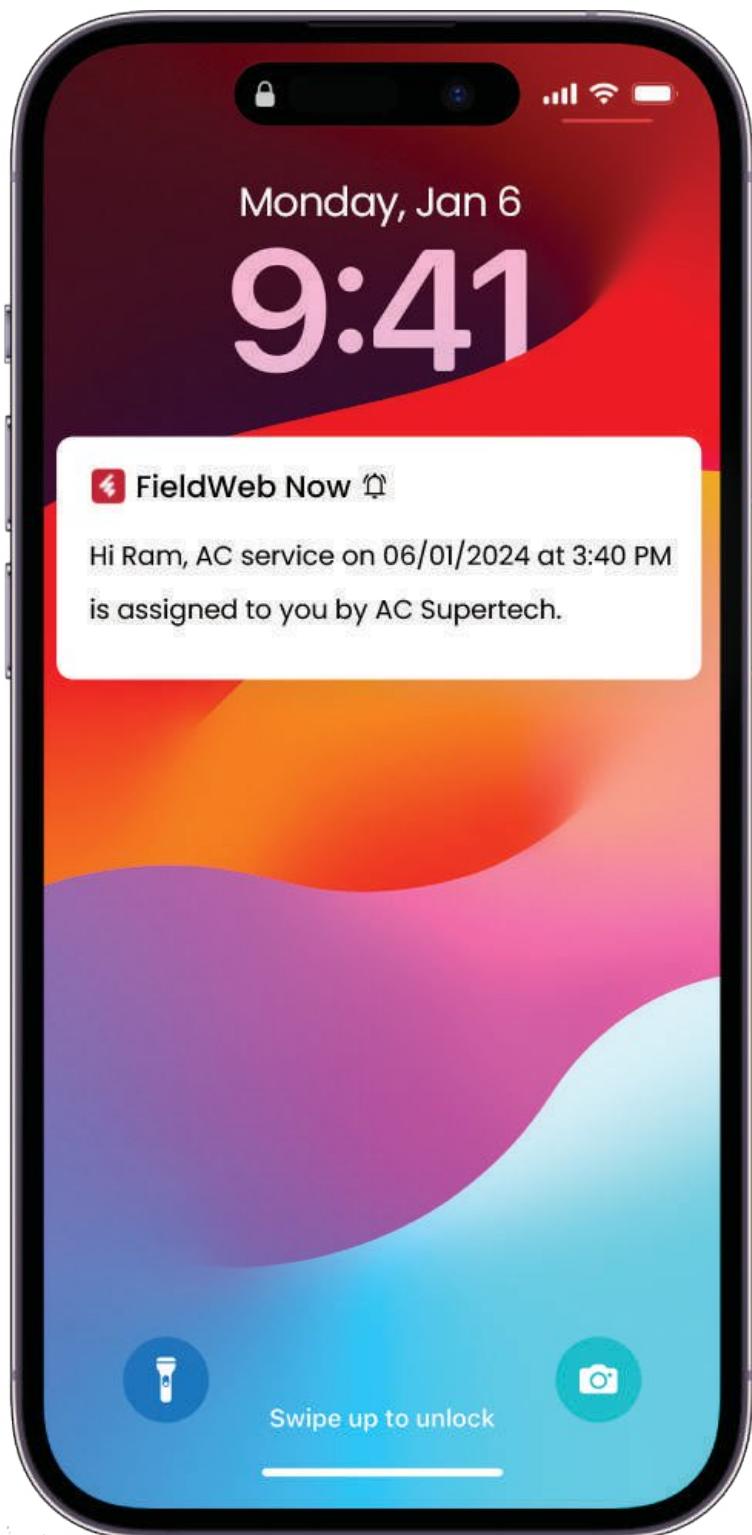
In FieldWeb's Attendance Management feature, the business owner can keep a track of the attendance of the workers. They will get to know who is absent, present and who is sitting idle for the day.



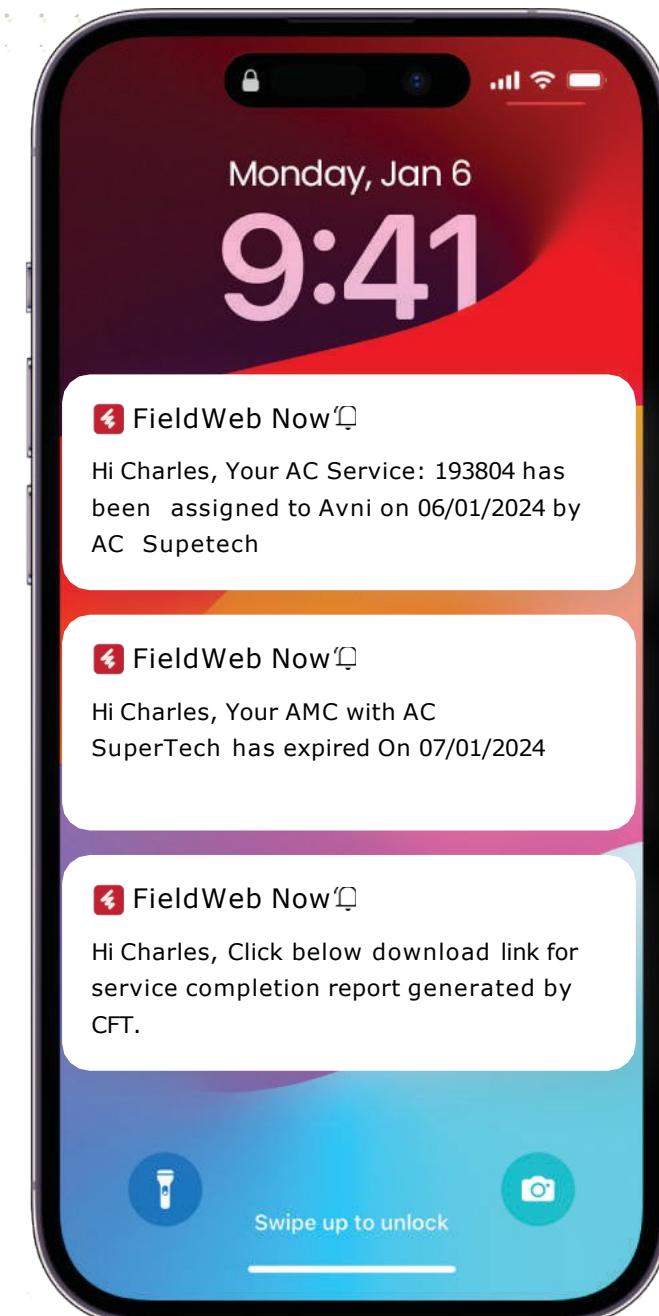
Real Time Updates to Owner ,Worker & Customer



Owner



Worker



Customer



Complaint List Management

The image displays two views of the FieldWeb platform. On the left, a mobile application interface shows a list of four customer inquiries. Each inquiry card includes the inquiry number, name, date, address, and a small edit icon. On the right, a web-based application shows a more detailed list of eight service requests. Each row in the table includes columns for Enquiry No., Service Name, Customer Name, Preferable Date, Preferable Time, Task status, and Enquiry Type. The table also features buttons for 'Add Task' and 'Edit' for each row. The sidebar on the left lists various modules: Dashboard, Services, Task, Field worker, Item Inventory, CRM, Customer List, Complaint List (which is highlighted in red), Lead List, AMC Dashboard, and Accounts. The bottom navigation bar on the mobile app includes Home, Task, CRM, and Tech. icons.

Enquiry No.	Service Name	Customer Name	Preferable Date	Preferable Time	Task	Enquiry Type
#013	AC Service	Kunal Saxena	21/12/2023	02:00 PM	UnAssigned	External
#012	Washing Machine	Shubham Gupta	20/12/2023	03:00 PM	Assigned	Internal
#011	Geyser Service	Kapil Yadav	20/12/2023	03:25 PM	Assigned	Internal
#010	Washing Machine Service	Manav Agarwal	19/12/2023	03:55 PM	Assigned	Internal
#009	Plumbing Repair	Harsh Gupta	19/12/2023	04:10 PM	Assigned	Internal
#008	HVAC Install	Tushar Saxena	19/12/2023	05:00 PM	Assigned	Internal

This allows the business owner to manage all the service requests registered by the customers' the preferred time and date of service by the customer and accordingly assign the service to your workers.



Account Management

The image displays two views of the FieldWeb platform. On the left is a mobile application interface titled 'Accounts & Billing'. It shows a header with a crown icon and 'KAPIL'. Below this is a customer profile for 'Kapil Suryavanshi Inc.' with address details. A pink box contains customer information: 'Customer Name: Sandeep kumar singh', 'Customer Mobile: 982734653', 'Customer Address: 908, Delhi - Jaipur Expy, Udyog Vihar, Landmark: Near Sansad Marg'. Below this is an invoice summary: 'Invoice ID: #333', 'Invoice Date & Time: 22/12/22 : 11:00', 'Valid till: 25/12/22'. A table lists items with columns: S. No, Service/Item Description, Qty., Unit Price, Total. The items are: 1. CCTV Install Charge (Qty: 1, Unit Price: 200/-, Total: 200/-), 2. AC Repair Charges (Qty: 1, Unit Price: 200/-, Total: 200/-), 3. Wire (Qty: 2 meter, Unit Price: 200/-, Total: 400/-), 4. CCTV (Qty: 1 Units, Unit Price: 2000/-, Total: 2000/-), 5. Bond Wire (Qty: 3 meter, Unit Price: 200/-, Total: 600/-). Sub Total: ₹3700, Discount: 2% (₹74), GST-IGST: 18% (₹653). Grand Total: ₹4279. A green 'PAID' stamp is at the bottom. Navigation icons at the bottom include Home, Task, CRM, and Tech. On the right is the FieldWeb web application interface. The header shows 'FieldWeb' and a navigation menu with 'Dashboard', 'Services', 'Task', 'Field worker', 'Item Inventory', 'CRM', 'AMC Dashboard', 'Accounts', 'Quotation', 'Invoice', and 'Passbook'. The main content area is titled 'Total Invoice' with counts: 33 Total Invoice, 24 Paid, 2 UnPaid, 7 Partial Paid. It includes a search bar and a table of invoices with columns: Invoice ID, Date, Task Name, Customer Name, Amount, Status, and 'View Details' link. The table lists 13 invoices with various details like 'Taj Hotel', 'Gajraj', '₹9558', 'Paid', etc. At the bottom is a navigation bar with page numbers 1 to 4. The bottom of the web interface shows 'FieldWeb V6.0.0'.

In Accounts Management feature you can easily generate professional quotes and share with your customer. And check invoice statuses to stay informed about pending payments, and initiate follow-ups directly from the platform.



Assets Management

Products

Status: Aug 2023

Product Name, Id

+Product

Working

Printing Press Machine
Jagjeet Singh Verma
Add Date: 12/09/2023
91 Springboard, sector -18, gurugram, harayana

Breakdown

Printer Machine
Kapil Singh
Add Date: 11/09/2023
Dwarka Sector 18, Noida

Under-Repair

Lift Repair
Harsh Verma
Add Date: 10/09/2023
5th floor, Trifecta Adotto, 21, ITPL Main Rd, Delhi

Working

Elevator service
Kunal Verma
Add Date: 09/09/2023

Dashboard

Task

Technician

Item Inventory

CRM

Passbook

Accounts

Quotation

Products

fieldweb

Products

30 Total Products 10 Working 9 Under-Repair 1 InActive 10 Breakdown

Search by Product ID, Product Name

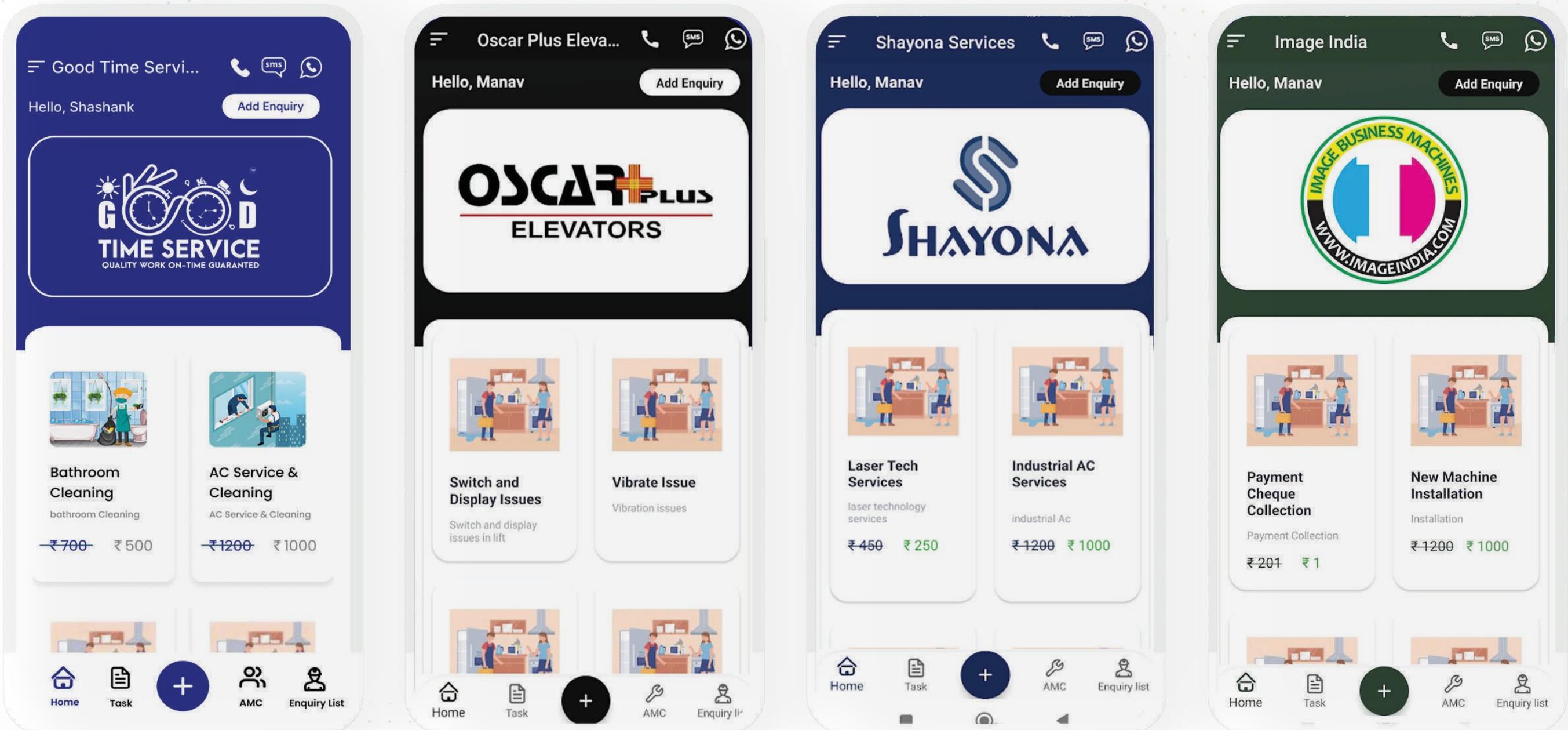
All + Add Import/Export Track All

Product ID	Product Name	State	Install Date	Status
#Ast43	Air Conditioner Split With one t...	Delhi	01/11/20	Breakdown
#Asr66	Generator	Gurugram	09/08/20	Under-Repair
#Ast58	Escalator	Meruat	09/08/20	InActive
#4492	Printing machine with color...	Bihar	09/06/20	Working
#3332	Lift	Bihar	09/07/20	Under-Repair
#Ast24	Geysar	Delhi	01/08/20	Breakdown
#2211	Vending machine	Delhi	03/08/20	Breakdown
#2121	Gym machine	Delhi	04/08/20	Under-Repair
#9029	Treadmill	Delhi	05/08/20	Breakdown

Viewing 1-10 of 36

This feature offers helps to efficiently oversee your business assets. It helps in product management, product tracking, barcode scanning, and breakdown history tracking. ets' lifecycles

Empower Your Customers with FieldWeb's Personalized Customer App



FieldWeb, a leading innovator in this field, offers a powerful Customer App that is uniquely tailored to the needs of service businesses. It comes with complete branding and customization that aligns with each business's identity.



Checklist Management

The image displays two views of the FieldWeb platform. On the left, a mobile application interface shows a task list for '91 springboard' across 'Ground floor W1' and 'First Floor W2'. The tasks include Cleaning, Drying, Spraying, and Washing, each with a 'Select' dropdown menu. On the right, a web application interface titled 'Checklist Management' shows a list of service requests (FSRs) categorized by type and location. The FSRs are listed in two columns: 'FSR Name' and 'FSR Categories'. The categories include Breakdown, Repair, and Other's/Misc. for both floors. The categories under Breakdown are Cradle, General, and Machine room. The categories under Repair are Step & handrail, Safety devices, and Elevator Cabin. The categories under Other's/Misc. are Hoist-way & Car Top, Hoist-way & Car Top, and Machine room. The interface includes a search bar, a red '+Add FSR' button, and tabs for 'Text Input form' and 'Checkpoint Status'. A red '+' button is also visible on the web interface.

This allows the business owner to manage all the service requests registered by the customers' the preferred time and date of service by the customer and accordingly assign the service to your workers.

Over 200000+ Field Service Businesses in 50+ industries trust FieldWeb


Chiranjeevi Rao

Godhavari Mineral Water Technologies

Very easy to use and was very simple and makes time management more effective. Was great in keeping up with clients and schedules.


Prasad Raju Kalindi

ImageIndia

Absolutely great system and easily adaptable to service companies. They are constantly adding features and functions for us to have a better user experience.


Mohit Sapra

Splash RO systems

FieldWeb is incredibly straight forward and easy to use and it's a really powerful piece of software, it's perfect.


Arendhu

Nextgen Technology

When customers are due for service FieldWeb displays that to me. I found that I was losing a lot of business before because I just wouldn't realize what I needed to do.

Highly recommended.


Sanjeev

Sanjeevni Multi Services

FieldWeb doesn't overdo it, the software gives me so many features with an easy to use UI. FieldWeb has useful features that I actually need. Should go for it!


Sinson

Sinson Laundry services

After you're done with the job you can just click a button and it's an invoice. That's what I always wanted from day one. From task completion to invoice, I have it all.


Fasalu Rehman

UV Water Systems

The main thing I love about FieldWeb is the time saving factor. It's a very streamlined process, which is very important to us.


Shriram

Shri Ganesh Enterprises

We have achieved a 20-35% growth for the last 4 years thanks to FieldWeb and we plan to maintain a growth rate of 20-30% for the next 5 years.

and more...

Press And Media

Feature in the Leading Publication Acoss the Globe...

Khaleej Times



 APN NEWS

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www.mediabrief.com



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 YOURSTORY



 the pioneer

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and more...

For Details Contact :

Domestic: +91 9315228028 | +91 8484912723

International: +44 20 7096 1061



For queries you can reach out to :

Sales India : sales-india@thefieldweb.com

Global Sales : global-sales@thefieldweb.com